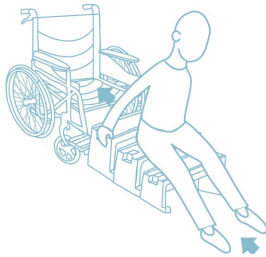


Welcome to the ResQUp®

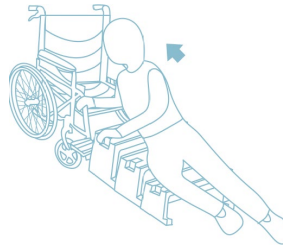
Quick Start Guide

Please review these instructions before using your ResQUp

Basic Methods for Using the ResQUp - Choose one that works best for you!



Backwards



Sideways



Forwards

- The ResQUp was developed to help you get yourself up from the floor to a wheelchair, seat, other assistive device, or a standing position.
- For the best results, we recommend you practice using the ResQUp so you can confidently get up from a fall. Also, try different variations of these methods to determine which works best for your circumstances.
- The ResQUp does not require assistance from a caregiver, but you may want to have a helper nearby while you practice using the ResQUp and increasing upper-body strength.
- Store your ResQUp based on your experience with falling or where it will be readily accessible to you.

Helpful Tips

- A person on the floor needs to either crawl to where the ResQUp is located or have someone bring it to them.
- For safety reasons, the ResQUp should be braced from behind with a sturdy piece of furniture or should have the wheels braked on a wheelchair when transferring.
- For people with “frail” skin or bones, use a towel on top of each level to make the non-slip surface more comfortable as you ascend on the ResQUp.
- To slide the ResQUp on carpet, lay it on its side and push it to where needed. To slide the ResQUp on an uneven wood or tile floor, put it on a towel and push it to where needed.

Visit the online User Manual for videos and more!

Point your phone’s camera at the QR code above, or at the label on the back of your ResQUp and tap the link that appears, or visit <https://www.resqup.com/userguide>



Safety Information

If you have any questions about whether the ResQUp is an appropriate device for you to use, consult a support@safepatientsolutions.com physical/occupational therapist or qualified healthcare professional.



- The ResQUp is for use ONLY after a non-traumatic fall! If you have pain or suspect injury, DO NOT use the ResQUp. Call 911 and seek medical assistance.
- The ResQUp IS NOT to be used as a step stool.
- The weight limit of the ResQUp is 350 lbs.



Product Disclaimer

The ResQUp® Fall Recovery and Mobility Aid (the “Product”) is designed and intended only for aiding patients, healthcare providers, and caregivers in clinical, assistive care, and in-home settings. The person or entity buying the Product and/or using the Product, even if different from such buyer (the “User”) shall use the Product only for such purposes.

The User must ensure, and is solely responsible for ensuring, the proper and safe use of the Product. Use of the Product is at the sole risk and discretion of the User. The User acknowledges that getting down to the floor or rising from a fall is dangerous and may cause death, personal injury, or property damage.

Cleaning Instructions

The ResQUp, like other mobile lifts, should be cleaned regularly. Soap and water or medical-grade antiseptics may be used for general cleaning. Sanitize surfaces of the ResQUp with a bleach solution or disinfectant spray/wipes. Do NOT use strongly acidic or basic solutions, phenol-based disinfectants, alcohol-based sanitizers, or organic solvents on any part of the ResQUp.

Our Warranty

The ResQUp is warranted for materials and workmanship by Safe Patient Solutions, LLC, for one year following the date of purchase by the original purchaser.

Returns

Customers must contact the distributor where the ResQUp was purchased to arrange a return. Returns will not be accepted at our business address, and we cannot process refunds at that location. Distributors will contact Safe Patient Solutions directly to process returns and refunds due to manufacturing defects.



The ResQUp® is a registered trademark of Safe Patient Solutions, LLC.

www.ResQUp.com

Customer Support: (877) 870-8795 support@safepatientsolutions.com



The ResQUp is the practical solution for wheelchair users.