



Joerns Healthcare Warranty Program for Hoyer® Classics Lifts

Lifts covered under this warranty include: HML400, HPL402, C-HLA (and variations).

Your Hoyer Classics Lifts are warranted for one (1) year after purchase by the original consumer/owner.

Components are defined as follows:

1. Lifter structure; base, mast, boom, and suspension cradle
2. Hydraulic pump/jack (for manual lifts)
3. Electronic control box and actuator (for power lifts)

All other non-durable components, such as rubber parts, plastic parts and painted surfaces, batteries and hand pendants are warranted for 90 days from original consumer/owner purchase. These non-durable components are subject to normal wear and replacement.

Damage caused by use in unsuitable environmental conditions or failure to maintain the product in accordance with user and service instructions is not covered. Any alteration, modification, or repair unless performed by or authorized in writing by Joerns Healthcare will void this warranty.

This warranty applies in the USA and Canada only. Check with your supplier to find out if international warranties apply.

Parts

Hoyer Classics Lifts contain various parts that wear from normal use. These parts, such as rubber parts, plastic parts painted surfaces, batteries, hand pendants and casters are not covered under the one-year warranty but are covered for 90 days after date of purchase.

Joerns Healthcare's obligation under this warranty is limited to supplying replacement parts, servicing, or replacing, at its option, any product which is found by Joerns Healthcare to be defective.

Warranty replacement parts are covered by the terms of this warranty until the product's original warranty period expires.

When requested by Joerns Healthcare, parts must be returned for inspection at the customer's expense. Credit will be issued only after inspection.

Service

Most service requests can be handled by the facility Maintenance Department with assistance from the Joerns Healthcare Product Service Department.

Should a technician be required, one will be provided by Joerns Healthcare, at our discretion. Only the Joerns Healthcare Product Service Department can dispatch authorized technicians.

This warranty is extended to the original purchaser of the equipment.