



— **GO** *LIFT* —

User Manual / Warranty

COMFY **GO**
mobility equipment

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For all your spare parts needs, please visit
www.ComfyGoMobility.com

Don't forget to register your product to activate your warranty, detailed information can be found **on page 8**.

If you need technical support, please contact our customer support team. Detailed information is on the back of the user manual and is found **on page 8**.

IMPORTANT NOTICE! BEFORE THE FIRST USE


Make sure battery is connected, and charge the battery at least 6 hours

Simply scan the QR code with your smartphone camera

Register & Activate
Your Warranty



Download
the User Manual



Preface

Please read the user manual carefully before using this product.

- ***This manual contains important information about the safe use of the GO-Lift. Please read carefully before using and make sure and follow the precautions.*** The manual applies to our model: **GO LIFT**
- This manual contains the product maintenance information and self checking methods. Please be sure to keep this manual in a safe location for future reference.
- The annotations and illustrations in this manual may vary slightly from your actual model because we continuously improve and upgrade our components and design.
- Please provide this manual to all users of this product and make sure all users understand how to operate this product.
- Please contact with your dealer if there is any ambiguity or questions about this produce or manual.
- Improper use of any vehicle may lead to injury. Unsafe driving could harm yourselves and others.



Warning symbol

Follow the instructions next to his symbol closely.

Please pay attention to these instructions, otherwise, it may result in physical harm or damage to the user, wheelchair, or the environment.

1. Product Performance

This series lift is suitable for use on flat, non-slippery surfaces.

Performance Parameters and Technical Specs, GO Lift

Overall size	29.5" x 19" x 32.8"(750x480x910mm)
Fold size	29.5" x 19" x 9.5"(750x480x240mm)
Min height	9.5" (240mm) from ground
Max height	32.8" (910mm) from ground
Net weight	26.4lbs (12 kg)
Front casters	2" (51mm)
Rear casters	2" (51mm)
Side casters	1.5" (38mm)
Max loading weight	110 lbs (50 kg)
Motor	4000N
Battery	24V 5.0AH
Charger	24V2A



2. Safety Instructions

- This product is to be used as wheelchair or mobility scooter lift only. DO NOT use as a patient lift!
- Load and unload the lift only when the lift is stationary and not in operation
- Weight capacity is 100 pounds.
- When operating the lift, please ensure that it is on flat, solid ground to avoid tipping.
- When loading on the lift, ensure that the weight is distributed evenly by placing the item in the center of the platform.
- When opening or closing the lift, be aware of pinch points to prevent hands, feet, and clothing from being crushed.
- Press the "UP" or "DOWN" button on the controller to raise or lower the lift. If it's not operating properly or doesn't sound right, stop the operation immediately for inspection.
- Charge the lift battery regularly.



WARNING

People with the following conditions should not operate this vehicle:

- Unresponsive upper limbs
- Suffering from senility or dementia
- Unable to take care of themselves
- Use restricted by a medical professional



3. Usage and Operation

When operating the lift, be sure to abide by the operating instructions and precautions.

Note: Make sure to plug in the lift to a power source, turn on the lift, check for power light on the controller

Operation Steps:

1. To lock the wheels, press the black tab down (picture 1). To unlock, lift the tab (picture 2).



Picture 1



Picture 2

2. Put the load on the lifting platform, adjust the length of the seatbelt and fasten it (picture 3).

- The length of the seatbelt can be lengthened or shortened by adjusting the belt.

3. Press the "Up" or "Down" button to raise or lower the platform. Release the button to stop operating (picture 4).



Picture 3



Picture 4



3. Usage and Operation

BATTERY USE

The electric lift uses one 24v/5ah battery. This is a maintenance free, sealed, lithium-ion battery. If your mobility product accepts the 3-Pin XLR Plug, then power for the lift may be taken from your mobility product by plugging the lift power cord directly into your mobility product.

Battery Charge and Discharge

In order to maximize the battery performance of your lift:

1. The battery should be fully charged at initial use.
2. A single charging time should not exceed 8 hours. If the battery has not been fully charged after charging for more than 8 hours, please contact the dealer for replacement.
3. Keeping the battery power in the middle range (about 50%, such as 30%-70%) for a long time will help prolong the battery life.
4. It is recommended that you try to avoid waiting until the battery power is lower than 20% before charging the battery. The excessive discharge will cause the battery to wear out faster. It can be charged at any time to prolong the service life of the battery.
5. Should the lift sit for some time without being used, the battery will discharge. Periodically plug it in to maintain a full charge.
6. Battery temperature will affect the life of the battery
7. Try to avoid placing the battery in a hot or cold environment.
8. If you are shipping your electric lift, you must contact the shipping company beforehand to make sure the lift meets their special requirements for shipping.

BATTERY CHARGER

Precautions For Charger:

- A. The charger will generate heat when charging.
- B. Do not place the charger next to a fire or heat-generating device, and do not place the charger on materials with thermal insulation (such as towels, sponges, etc.).



4. Maintenance

1. Regularly check for loose nuts, damaged or broken parts, and replace if necessary
2. DO NOT disassemble or assemble this product yourself. Doing so may cause damage to your lift. All repairs need to be conducted by a certified technician



5. Tech Support

Please visit <https://www.comfygomobility.com/product-registration/> and register your product and activate your warranty now.



When you register your ComfyGO Product, you ensure that you may be eligible for an extended warranty service. You will also receive product updates and important news from ComfyGO products. (Simply scan QR code with your phone for the Registration Link)

- The fastest way to get support, please e-mail to support@ComfyGoMobility.com

All warranty and return requests you can visit for getting professional help: <https://www.comfygomobility.com/warranty-or-return-request/>



(Simply scan QR code with your phone for the Warranty)



6. Warranty Policy

- Our goal is to ensure that you are delighted with your purchase.
- According to our warranty agreement, all new products have a limited warranty. All batteries have a six-month warranty. Spare parts and frame have a one-year warranty. The limited warranty does not include labor or device failure due to the owner's misuse or negligence, non-durable components and components subject to normal wear and tear that need replacement from time to time (for example rubber materials, accessories, wheels or brakes, and plastic parts). All warranty claims require proof of purchase and the serial number.

Note that your warranty does not cover these conditions:

- Functional problems: Issues related to normal use and aging such as surface coating and plating, natural fading of resins
- Replacement of consumable materials due to wear and tear, such as tires, fuses, plastic parts, glass parts, lubricates etc.
- Any fees for Inspection, adjustment, adding oil, cleaning, etc.
- Fees for service and maintenance performed dealers as specified by our factory
- Any unauthorized modifications
- Maintenance costs at any unauthorized service centers
- If you fail to regularly check the issues as specified in this manual page 7
- Improper or wrong maintenance
- If unauthorized maintenance has been performed
- Operating differently than what is described in our manual or if you overload the lift
- Any unauthorized modifications to the product
- External factors such as: soot, pharmaceuticals, bird droppings, acid rain, flying stone, metal powder, etc.
- Natural disasters such as: typhoons, floods, fires, earthquakes etc. damaging the unit

Protect the Environment

- Please do not dispose of this wheelchair or its components. Instead, please return them to our service center or follow your local disposal regulation.

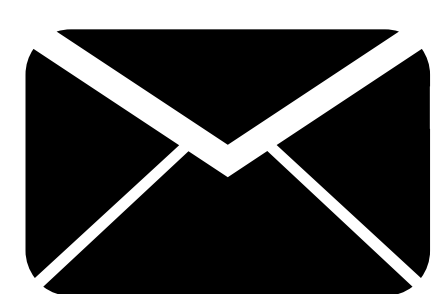




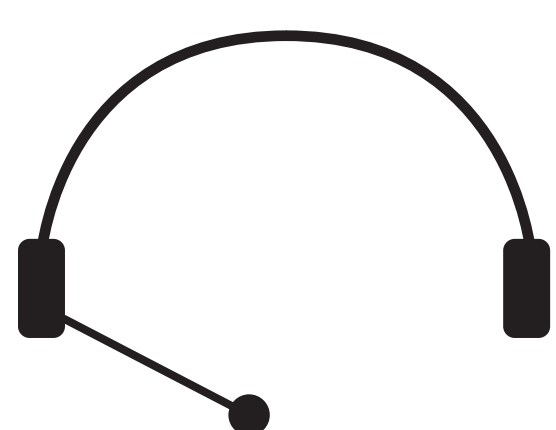
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